Job Advert

If you are interested, kindly email your **CV** to vivian.donaldson@cloudessentials.com

Do you have a passion for Cloud Solutions & Services? Do you love to solve problems and help improve the quality and way customers use and deploy Microsoft's products?

Title: **Technical Lead Consultant**

Reporting to: **Head of Solution Development**

Sector: **Information Technology Consulting**

Area: **Johannesburg, South Africa**

Salary Bracket: **Market Related**

The ideal candidate will take on leadership responsibilities for both client engagements and internal projects. They should have technical expertise and knowledge in the Microsoft Ecosystem, specifically with On-prem Microsoft Servers, Applications, Microsoft 365, and Microsoft Azure. The candidate will lead, design, and implement a wide range of Microsoft centric solutions. The candidate will also mentor, support and develop the other technicians in their respective solution areas to enhance and advance the technical knowledge and experience of the delivery team.

Role Responsibilities

- Lead the technical solution architecture and design of our solutions for client implementation and projects.
- Engage in technical presales and proof of concept (POC) efforts.
- Assist in the generation and creation of proposals and solution documentation.
- Create and standardize technical documentation, such as design and architecture documentation.
- Collaborate with our technical team to execute a wide range of content management solutions.
- Lead and support the technical team with troubleshooting and error remediation tasks throughout projects and implementations.

- Work with our team of experienced engineers and solution architects to develop and implement solutions that meet the needs of our enterprise and corporate clients.

By utilizing your technical prowess and ability to lead and collaborate effectively with other professionals, you will play a critical role in providing our clients with high-quality technical solutions and support.

Experience Requirements:

- Seven (7) or more years of experience with planning, migration, and implementation of different Microsoft Server technologies (AD DS, Exchange, Hyper-V, etc) in on-prem, hybrid and cloud-only configurations.
- Seven (7) or more years of experience with Microsoft Exchange Server in advanced support, deployment and/or consulting focused role.
- Seven (7) or more years of experience with Microsoft Office 365 and related services in advanced support, deployment and/or consulting focused role.
- Seven (7) or more years of experience with Microsoft Active Directory Domain Services in an advanced, deployment support and/or consulting focus role.
- Five (5) or more years of experience with Windows Server in advanced support or consulting role.
- Experience with designing, deploying and configuring enterprise-grade AD DS, Exchange and Office 365 solutions.
- Good understanding of cloud security architecture, security assessments, audit standards for the Cloud, security threats in the cloud
- Experience in working independently or as part of a large team to deliver cloud security services on its own or within large complex projects.
- Experience in leading/mentoring a team of technical consultants to improve and grow the delivery of solutions.
- Ability to work independently in a fast-paced environment where technology and customers' requirements can change regularly.
- Demonstrated aptitude for providing extraordinary customer service in politically charged environments.

Kindly take note that the recruitment and selection process will involve **psychometric assessments.**

If you receive no response within 2 weeks after the closing date, your application is unsuccessful.

Your cloud journey. **Accelerated.**

- Possess a passion for continuous learning, strong problem-solving skills, critical thinking and good judgement.
- Ability to apply knowledge to improve Microsoft products and customer experience.

Minimum Qualifications \ Certifications Required:

- Microsoft 365 Certified: Enterprise Administrator Expert
- Microsoft Certified: Identity and Access Administrator Associate
- Microsoft 365 Security Administrator Associate

Beneficial Qualifications:
- Azure AI Engineer Associate
- Teams Meetings and Meeting Rooms Technical Assessment
- Microsoft Certified: Identity and Access Administrator Associate

Minimum Education Required:

- Grade 12/ Matric

Desired Skills:

- **Excellent troubleshooting skills**, enabling you to identify and resolve technical issues quickly and efficiently.
- **Strong customer relationship and communication skills**, allowing you to build and maintain positive relationships with clients and stakeholders.
- **Effective presentation skills**, particularly in the context of delivering technical workshops to customers.
- **Resourcefulness**, enabling you to identify and implement appropriate solutions to meet customer needs.
- **An eye for detail**, with a commitment to producing high-quality technical documentation that accurately reflects project requirements.
- **Strong self-management and results-driven orientation**, allowing you to work independently and proactively to achieve project goals and objectives.

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Your cloud journey. **Accelerated.**

- **Previous experience in presales and customer-facing consulting roles**, enabling you to effectively engage with customers and understand their unique needs.
- **The ability to thrive in a fast-paced, cross-collaborative environment**, where technology and customer requirements can change rapidly.

To excel in this position, you must possess the following qualities:

- A genuine eagerness to learn and improve, with a willingness to take risks, learn from failures, and provide constructive feedback.
- The ability to work collaboratively and effectively as a team player, recognizing the importance of individual contributions in achieving shared goals.
- A strong aptitude for collaboration, including the use of appropriate platforms and tools to facilitate communication and coordination across dispersed teams.
- Open and transparent communication skills, with a willingness to address difficult situations head-on and provide honest, constructive feedback to others.
- A commitment to advancing shared methodologies and processes that enable us to maintain high quality standards and scale effectively.
- A willingness to embrace change, stay flexible, and remain responsive to evolving market conditions.
- A willingness to mentor and support the professional development of others, while also seeking out opportunities for personal growth and development.
- A personal investment in delivering exceptional outcomes for our customers and going above and beyond to ensure positive experiences for all.
- A proactive approach to achieving our long-term vision and contributing meaningfully to our overall objectives.

These qualities will enable you to thrive in our dynamic and collaborative environment, driving successful outcomes for our customers and contributing to our ongoing growth and success.

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