



**Cloud
Essentials**

Your cloud journey. **Accelerated.**

Job Advert

If you are interested, kindly email your **CV** to vivian.donaldson@cloudessentials.com

Do you have a passion for Cloud Solutions & Services? Do you love to solve problems and help improve the quality and way customers use and deploy SharePoint products?

Position: Technical Compliance Consultant

Division: Operations

Job Family: Solution Delivery

Reporting: Operations Manager

Location: Ideally Gauteng (Open to other locations in South Africa)

Main Office Location: Randburg

Work Style: Hybrid

Main Purpose of the Job:

In the modern organisational landscape, the management of electronic data and content demands a comprehensive and technologically adept approach to Information Management. As a Technical Compliance Consultant, you will collaborate closely with the Compliance team and technical experts to strategise, execute, and deploy effective solutions. These solutions will empower organisations to implement integrated systems for defensible data management throughout its lifecycle. Your role will significantly contribute to decreasing risk and exposure to eDiscovery, while concurrently reducing costs through enhanced operational efficiency.

Minimum Requirements:

Experience:

- Proficiency in implementing and managing complex mail migration tools.



- Strong background in user environment management, particularly in Exchange on-premises and Office 365 Services.
- Extensive experience in providing customer and user support for Exchange on-premises and Office 365 Services.
- Ability to troubleshoot and resolve issues related to user environments and migrations.
- Experience in performing cross-forest Active Directory and messaging migrations.
- Familiarity with compliance and risk management practices, specifically related to data privacy objectives.
- Experience conducting compliance and risk workshops utilising Microsoft technologies and best practices.
- Working knowledge of industry regulations and standards such as NIST CSF, ISO, POPIA, and GDPR.
- Ability to translate regulatory requirements into technological solutions.
- Prior experience with Mimecast and Windows Defender will be advantageous.

Qualifications/Certifications:

- Bachelor of Law (LLB) or Bachelor of Science in Information Technology or Bachelor of Commerce.
- MCSA: Windows Server 2012.
- MCSE: Productivity.
- MCSE: Communications.

Beneficial:

- Microsoft certification (e.g., Purview).

Main Job Responsibilities:

Kindly take note that the recruitment and selection process will involve **psychometric assessments**.

If you receive no response within 2 weeks after the closing date, your application is unsuccessful.



- Implementation of 3rd party tools for complex mail migrations and management of user environments.
- Providing customer and user support for Exchange on-premises and Office 365 Services.
- Collaborating with migration teams to execute complex cross-forest AD & Messaging migrations, onsite, and tenant-to-tenant migrations, including advanced troubleshooting and error remediation.
- Conducting product/solution testing.
- Leading compliance and risk workshops using best practices combined with Microsoft technology to manage information and data privacy objectives effectively.
- Facilitating high-quality conversations within workshop and training settings across multiple stakeholders, such as IT and Risk.
- Translating regulatory requirements into Microsoft & other technology solutions.
- Ensuring new systems and/or applications adhere to existing data management practices, policies, and procedures.
- Acting as a liaison between clients, technology partners, and functional consulting areas for protecting sensitive data.
- Providing bold recommendations as a trusted advisor to customers and their risk committees.
- Interpreting policies and procedures on behalf of clients and making informed recommendations on data protection controls and processes.

Competencies:

General Knowledge:

- AD, Exchange, Azure, Office 365 Services, TEAMS, Purview.
- BinaryTree migration Suites.
- Other 3rd party migration software.

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Skills:

- Proficient troubleshooting skills.
- Strong customer relationship and communication skills.
- Effective presentation skills for Technical Workshops.
- Resourcefulness in finding relevant solutions.
- Attention to detail.
- Ability to produce technical documentation.
- Self-management and results-driven approach.
- Prior experience in presales and customer-facing consulting.

Attributes:

- Genuine appetite for learning.
- Ability to function effectively within a team.
- Proven ability to collaborate effectively.
- Open communication style.
- Willingness to adopt and advance shared methodologies.
- Embraces change positively.
- Willingness to mentor others.
- Takes ownership of tasks and responsibilities.
- Active participation in team initiatives.

If you meet the minimum requirements and possess the necessary qualifications and skills, we encourage you to apply for this exciting opportunity. Join us in our mission to revolutionise Information Management and Compliance practices in modern organisations.

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